

Account Delete



Magento 2.x

Extension User Guide

Official extension page: [Account Delete](#)

Introduction: Account delete extension allows your customer to delete their account from the website. The General Data Protection Regulation (GDPR) is an EU-wide regulation that controls how companies and other organizations handle customer's personal data. The purpose is that customer must have the rights to delete their account if it's no longer necessary to the purpose for which it was collected.

The customer can delete their accounts in two easy and quick steps. First, they delete their account in 'My account' section and by confirming the 'confirmation e-mail'. You will never have to answer tickets from your customer to delete their unused/redundant accounts and your customer won't have to endure mailing and newsletters from you.

Our module gives your customers an opportunity to get rid of their account, so they won't have to write you tickets and you won't have to remove them manually.

Features:

- We use GDPR law which provide registered user an option to delete their account. The user gets delete option under my account section on the front end. Admin can enable/disable this option from configurations.
- "Delete Account" link is automatically added in My Account Section.
- Account deleting contains two phases: clicking "Delete My Account" button and e-mail confirmation.
- The customer can also mention the reason for deleting the account permanently.
- The customer will receive an e-mail confirmation message after submitting the reason.
- By verifying an e-mail, the account is permanently deleted and will receive the success message.
- Admin can change some e-mail settings from the backend.

➤ Backend functionality

1. Configuration

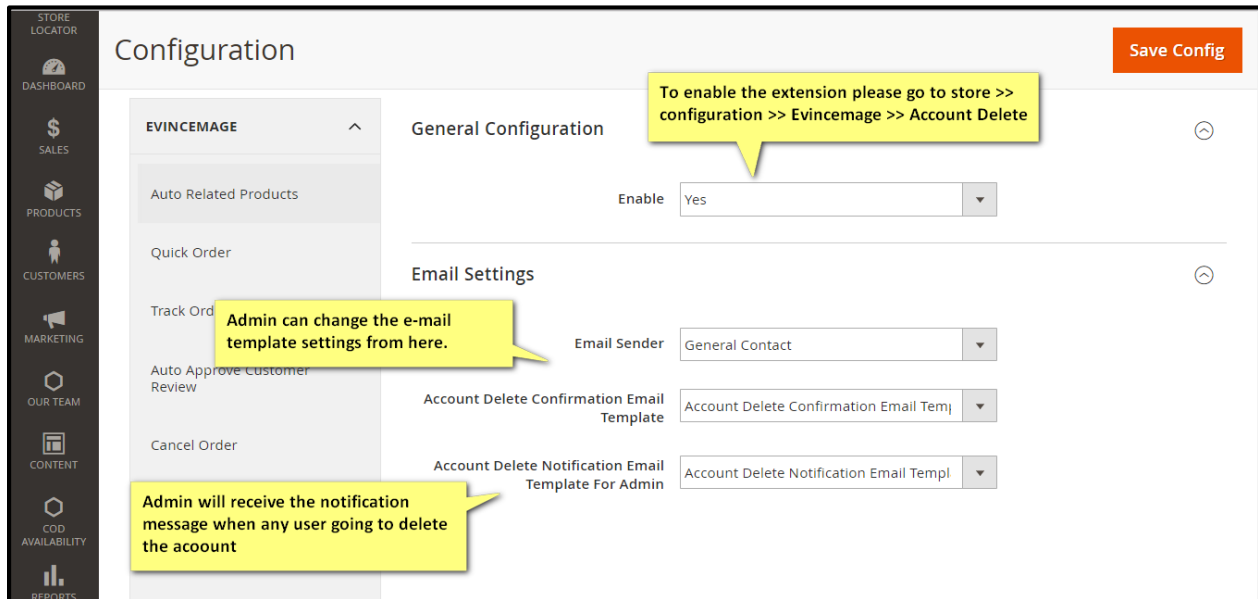


Figure 1 – Configuration

- To enable the extension please go to **Store >> Configuration >> Evincemage >> Account Delete**.
- Admin can change the **e-mail** settings from here.
- Save the configuration.

➤ Frontend functionality

2. My Account

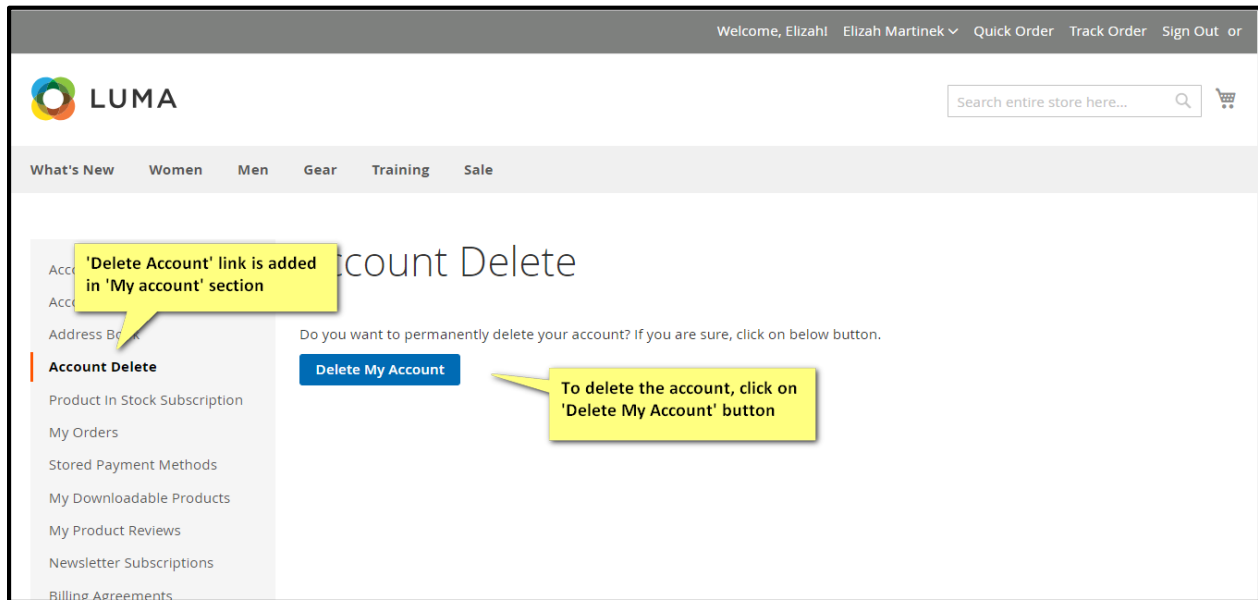


Figure 2 – My account

- 'Delete Account' link is added to 'My Account' section.
- To delete the account, click on 'Delete My Account' button.

2.1 My Account

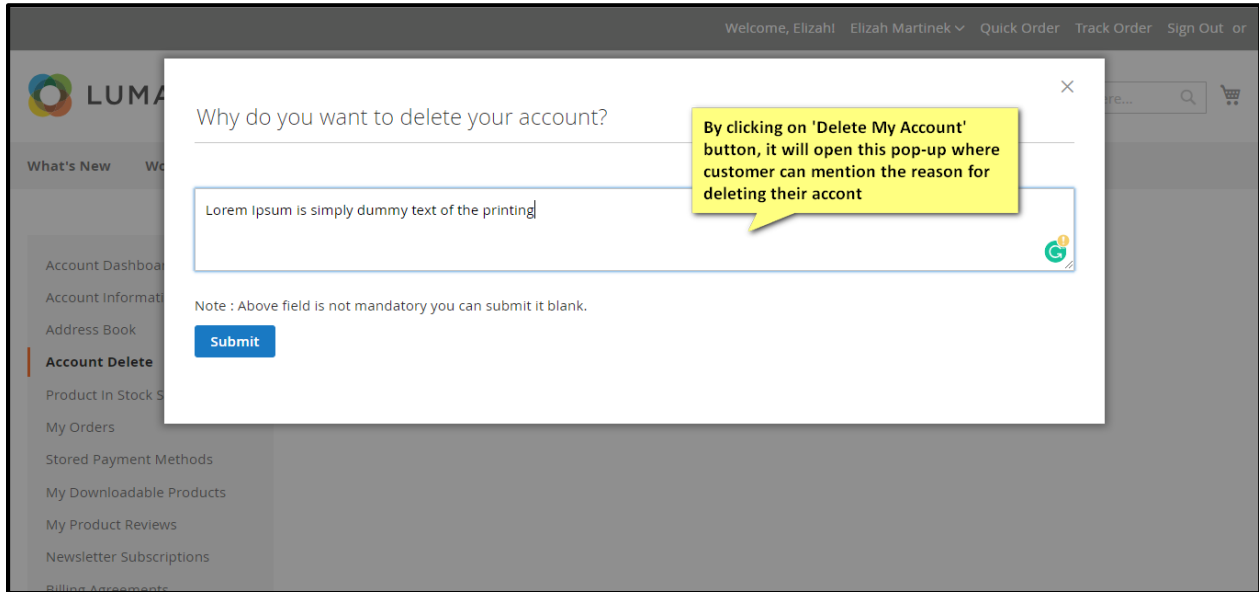


Figure 2.1 – My Account

- When customer will click on 'Delete My Account', it will open this **pop-up** message.
- Here the customer can mention the **reason for deleting** their account permanently.

2.2 My Account

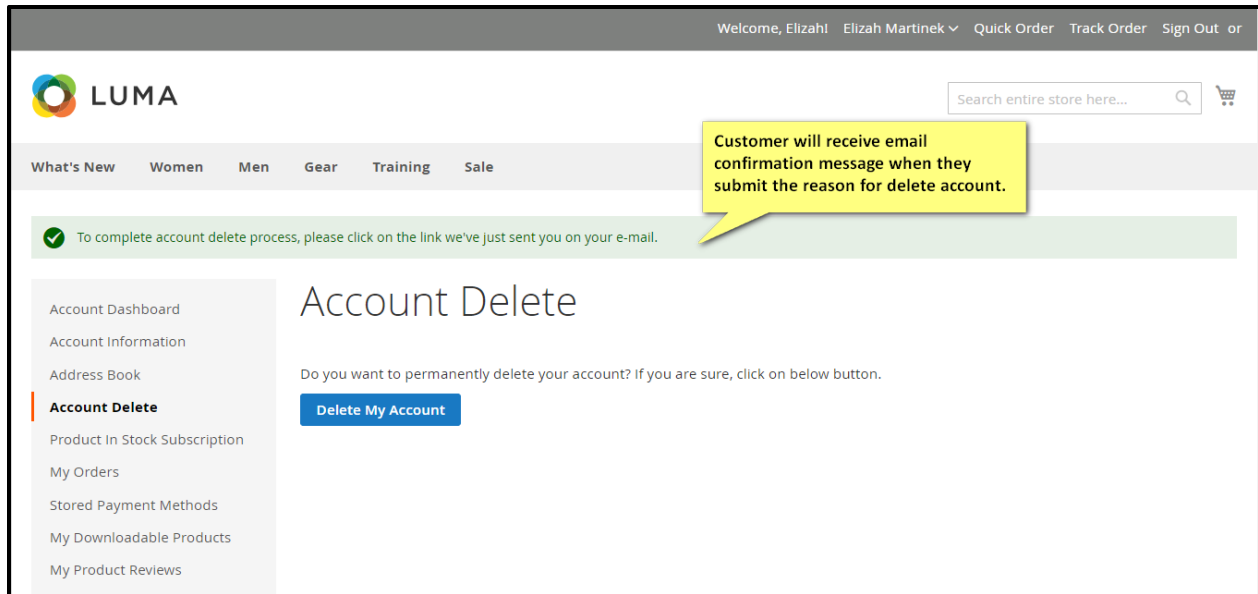


Figure 2.2 – My Account

- Customer will receive an **e-mail confirmation link** when they submit the reason for delete account.
- Admin will also receive the **notification message** when users are going to delete the account.

3. E-mail

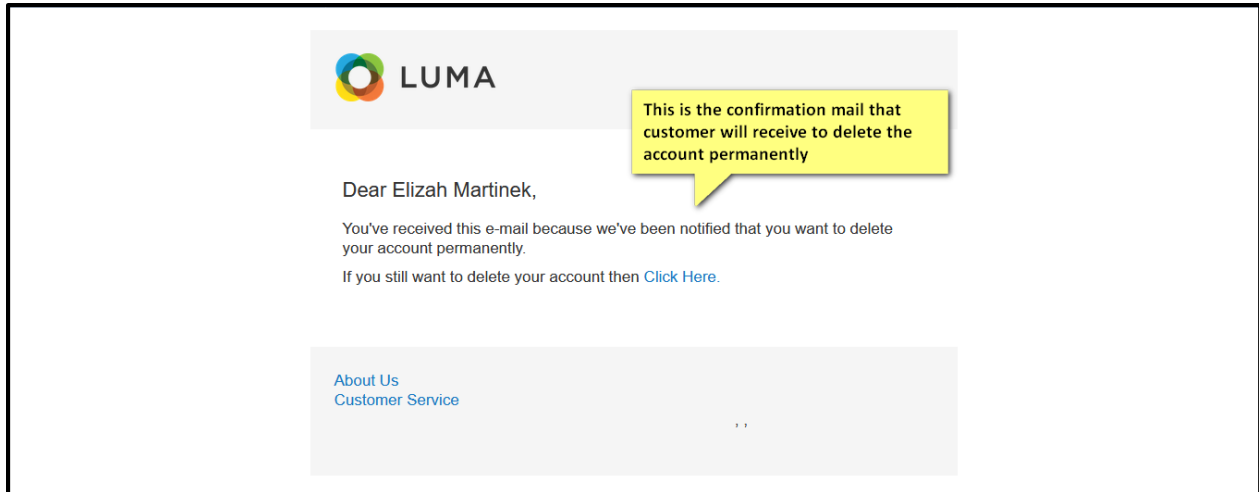


Figure 2.3 – E-mail

- This is the confirmation mail that customer will receive to verify the email and delete the **account permanently**.

4. My Account

The screenshot shows the 'Customer Login' page of the EVINCEMAGE website. At the top, there is a navigation bar with links for 'What's New', 'Women', 'Men', 'Gear', 'Training', and 'Sale'. Below the navigation bar, the page title 'Customer Login' is displayed. A green success message banner at the top left reads 'Your account deleted successfully.' A yellow callout box points to this message with the text 'After confirming an e-mail, customer will get this success message.' Below the banner, the page is divided into two sections: 'Registered Customers' and 'New Customers'. The 'Registered Customers' section includes the text 'If you have an account, sign in with your email address.' and two input fields for 'Email *' and 'Password *'. A blue 'Sign In' button and a link for 'Forgot Your Password?' are located below these fields. The 'New Customers' section includes the text 'Creating an account has many benefits: check out faster, keep more than one address, track orders and more.' and a blue 'Create an Account' button. A red asterisk note '* Required Fields' is located at the bottom left of the page.

Figure 4 – My Account

- After verifying an e-mail, the customer will receive this **'Success message'**.

5. E-mail

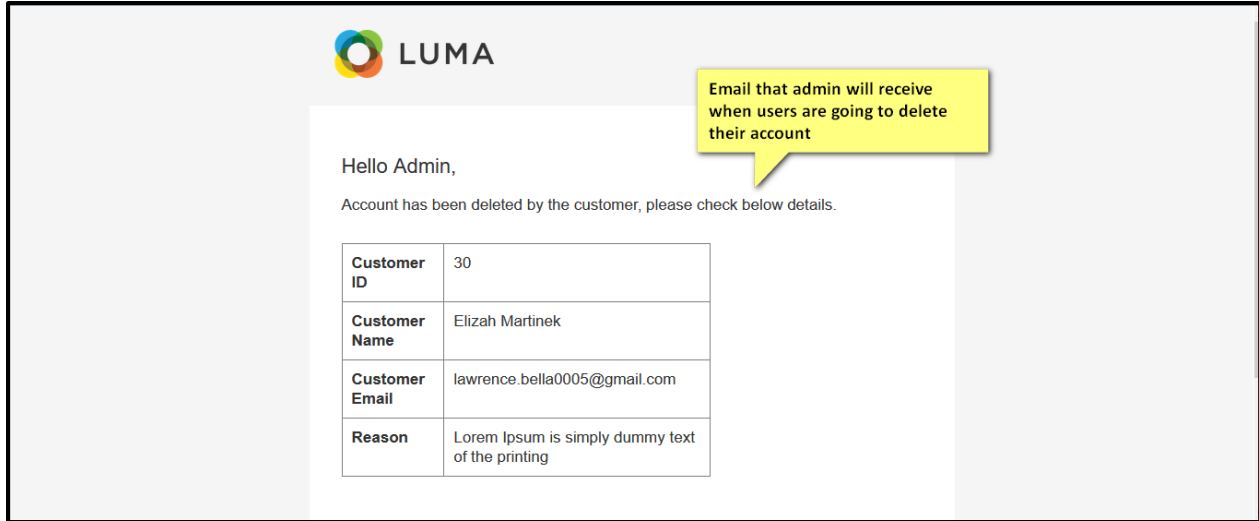


Figure 5 – E-mail

- This is an **E-mail template** that admin will receive when the users delete their account.

Evince + Magento = Evince Mage

Magento 2.x

Modify Integrate
Design Support

◆ Easy to install ◆ 100% Open Source ◆ Compatibility with Magento 2.0

Our passion is to build strong Magento extension for mobile based and desktop web themes.

- 100+ Magento projects completed
- 100+ Magento extension developed
- 14+ Magento developer
- 99% repeat and referral client ratio

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- Our Magento 2.x extension <https://evincemage.com/magento-2-extensions.html>
- Our Magento 1.x extension <https://evincemage.com/magento-extension.html>
- Our extension support <https://evincemage.com/contact-us/>

We at evince like to keep our customers ahead of the curve by providing the best solution with latest technologies.

Thank You