# WhatsApp Contact



## Magento 2

## Extension User Guide

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**WhatsApp** Messenger is freeware and cross-platform messaging and Voice over IP (VoIP) service owned by Facebook. The application allows the sending of text messages and voice calls, as well as video calls, images and, other media, documents, Voice messages, documents, contacts, and user location. The application runs from a mobile device but is also accessible from desktop computers. WhatsApp Messenger is a FREE messaging app available for Android and other smartphones. WhatsApp uses your phone's Internet connection (4G/3G/2G/EDGE or Wi-Fi, as available) to let you message and call friends and family.

WhatsApp Contact extension is very beneficial as a customer may have inquiries concerning items, or need assistance for the items they use. A larger part of customer favor immediate reaction and giving quick help by enhancing customer reaction time can win them. In this way, it is an incredible chance to connect with customers through WhatsApp. Evincemage has come up with WhatsApp Contact extension that causes clients to get effectively in contact with the store by a single click. Giving quicker contact option on their fingertips turns out to be a positive and tasteful factor that builds trust in your customer. Also, this extension facilitates to even customize WhatsApp Contact button with a different color.

## Account and Pricing

To begin utilizing the extension, the store administrator and the customers must have a different WhatsApp account and WhatsApp enabled gadgets to contact and further speak with one another. Both the administrator and customer can download WhatsApp for FREE from **Google Play Store** or **Apple App store** and it doesn't require any extra charges to be paid later.

## Key Features

- The admin can enable and disable the extension from the backend

- The admin can enable WhatsApp Contact for desktop, mobile, and for both

- Set custom position for WhatsApp contact button according to your need

- The extension facilitates to even customize WhatsApp Contact button with a different color.

- The admin can change default WhatsApp mobile number and default push message from the backend.

- Easily installation and configuration

# ➢ Backend Functionality

## 1. Configuration
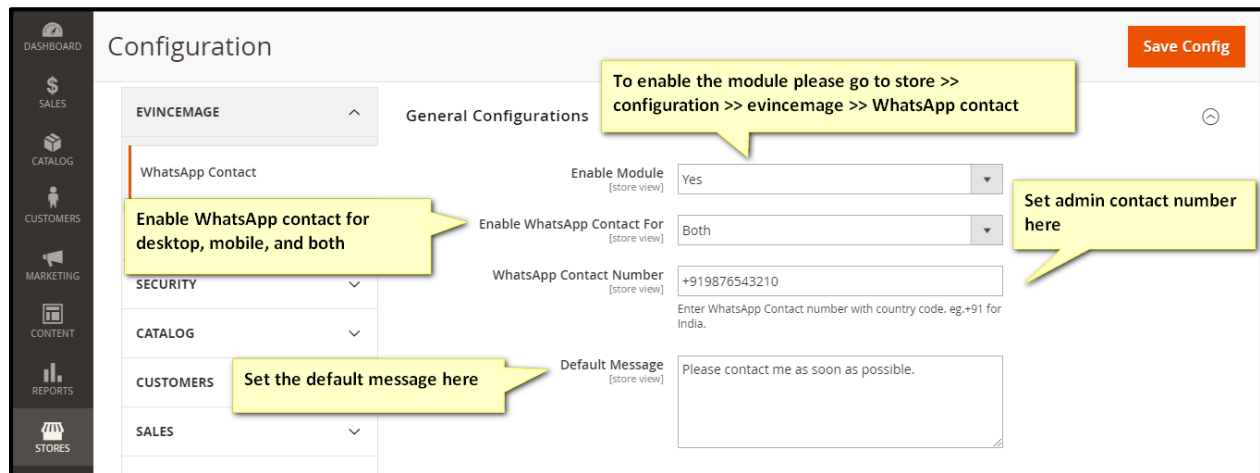


**Figure 1 – Configuration**

- To enable the or disable the module please go to **store >> configuration >> WhatsApp Contact.**
- The admin can change default **WhatsApp mobile number** and **default message** from the backend.
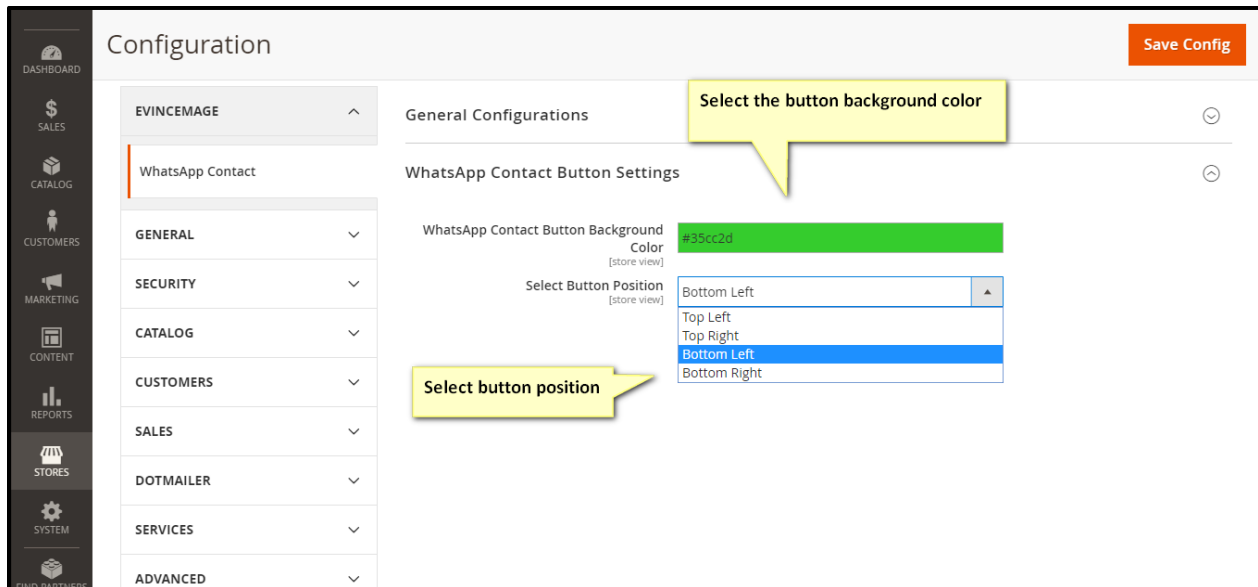- Enable **WhatsApp Contact button** for desktop, mobile, and both.

## 1.1 Configuration



**Figure 1.1 – Configuration**

- Select the WhatsApp **button background color** from here.

- Select the WhatsApp **button position** according to your choice.

# ➢ **Frontend Functionality**
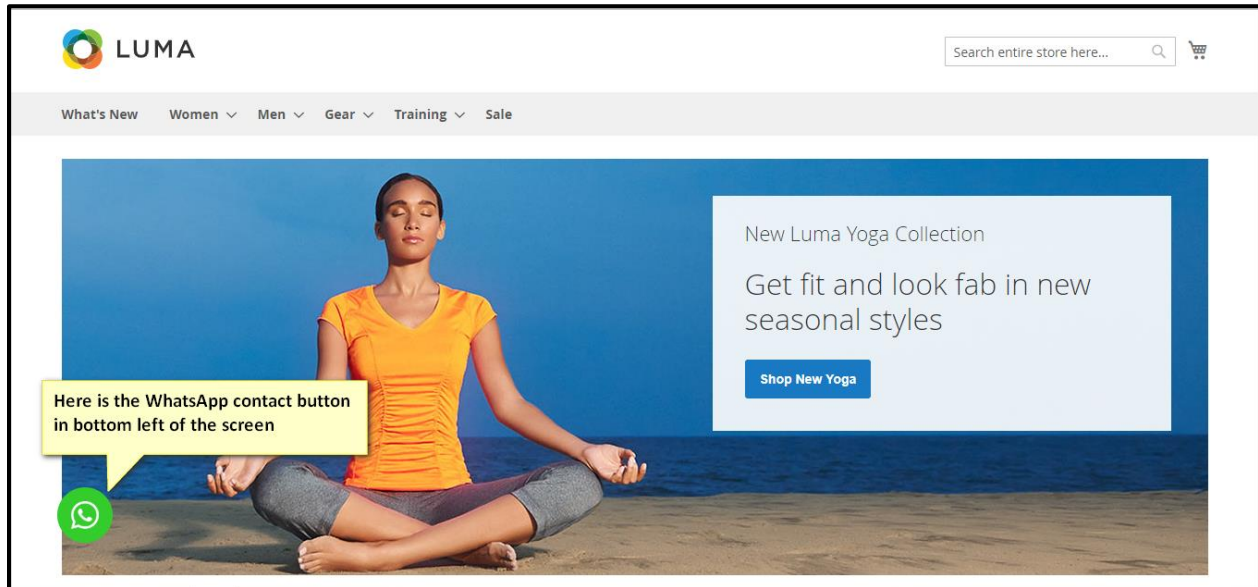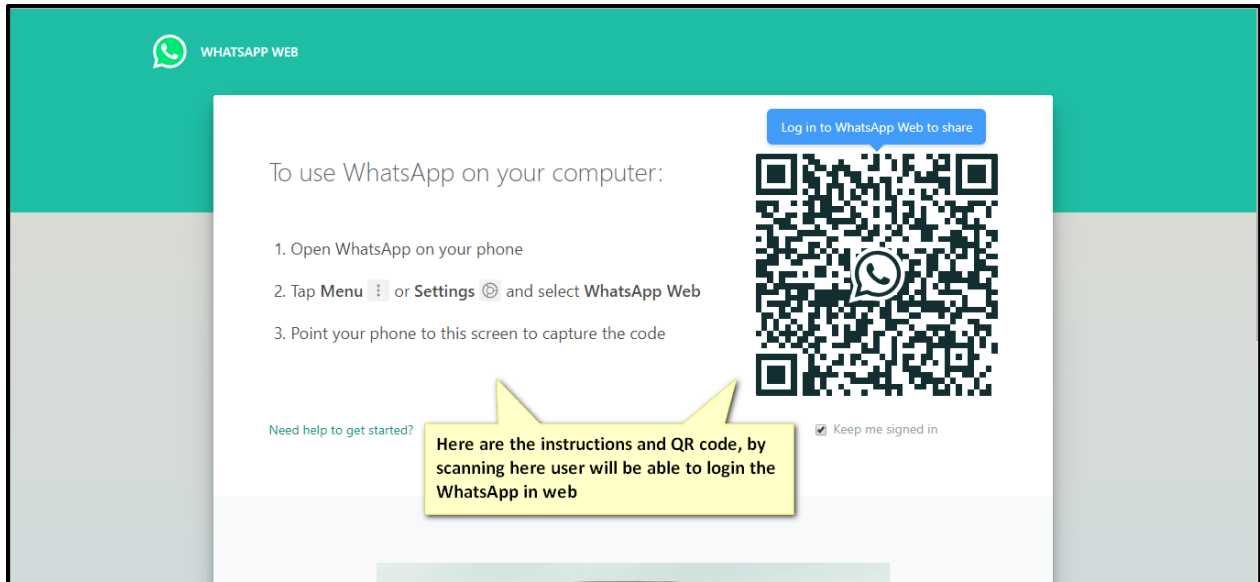
## 2. Home Page



**Figure 2 – Home page**

- In the home page, here is the WhatsApp Contact button in the **bottom left** of the screen.

## 3. WhatsApp Web



**Figure 3 – WhatsApp Web**

- Here are the **instructions and QR code**, by scanning here user will be able to log in the WhatsApp in the web.
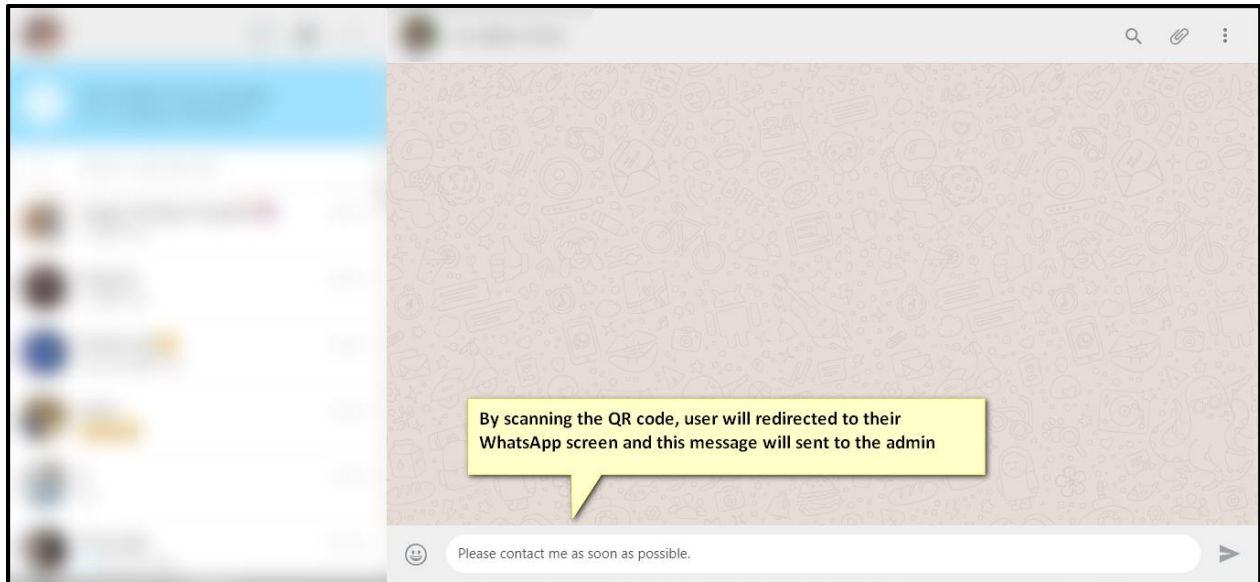
## 4. WhatsApp Web



**Figure 4 – WhatsApp Web**

- By scanning the **QR code**, the user will be redirected to the **WhatsApp screen** and this message will have sent to the admin.
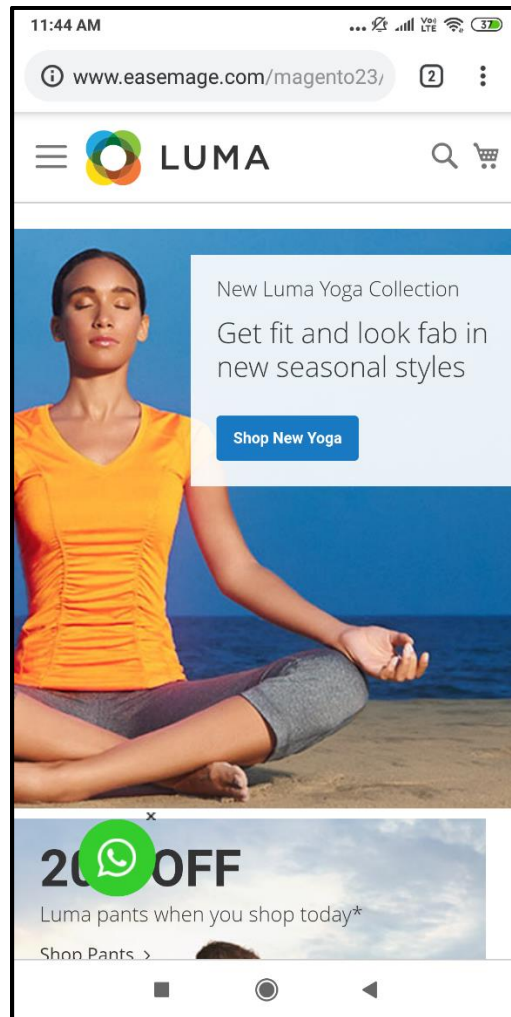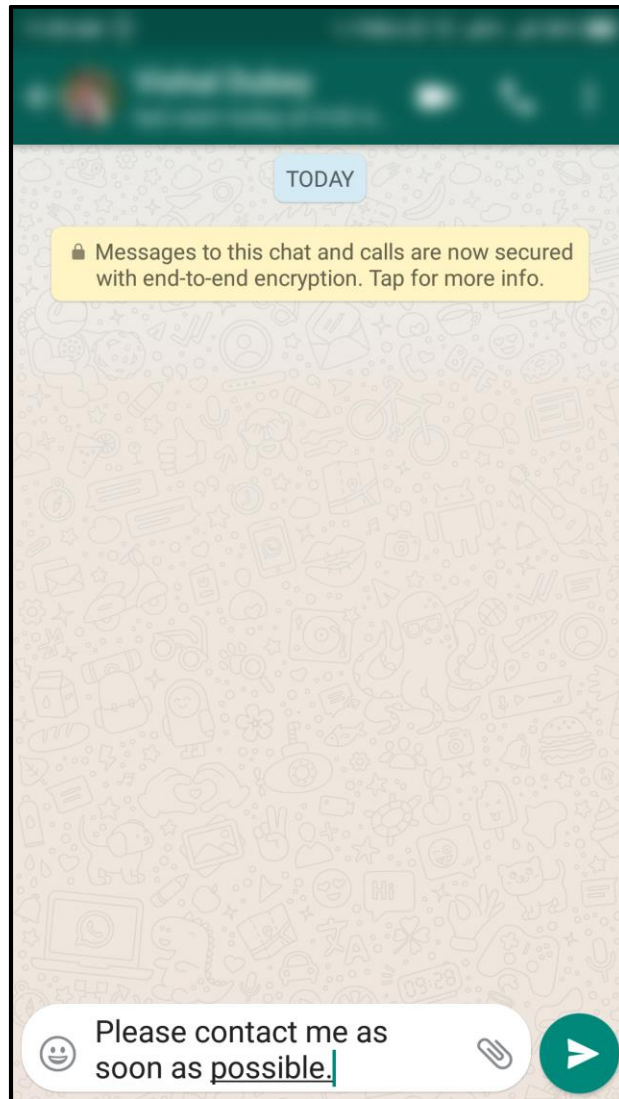
## 5. WhatsApp Mobile



**Figure 5 – WhatsApp Mobile**

- Here is the WhatsApp contact button for **mobile devices**

# 6. WhatsApp Mobile



**Figure 6 – WhatsApp Mobile**

- By clicking on the WhatsApp contact button, the user will be redirected to their

  **WhatsApp screen** and by default, this message will be displayed.

# Evince + Magento = Evince Mage



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# Thank You